ARIZONA DEPARTMENT OF JUVENILE CORRECTIONS Safer Communities Through Successful Youth

Femily Helisols













IMPORTANT INFORMATION

Youth's K #
RAC YPO III/Case Manager's Name
RAC Case Manager's Phone Number
RAC YPS/Housing Unit Manager's Name
RAC Housing Unit Manager's Phone Number
YPO III/Case Manager's Name
Case Manager's Phone Number
YPS/Housing Unit Manager's Name
Housing Unit Manager's Phone Number
Parole Officer's Name
Parole Officer's Phone Number
Juvenile Ombud's Name
Juvenile Ombud's Phone Number
Volunteer Coordinator's Name
Volunteer Coordinator's Phone Number
Chaplain's Name
Chaplain's Phone Number
Family Liaison's Name
Family Liaison's Phone Number
Visitation Day/Time
Phone Call Day/Time

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The Arizona Department of Juvenile Corrections (ADJC) has put together this handbook for you, the Parents/Legal Guardians of a youth who has been adjudicated by the courts to ADJC. Your child is beginning their stay in Secure Care, which is a term used for a locked facility. Upon completion of their stay in Secure Care, he/she will return to the community and be on Parole status, unless they have turned eighteen.

The judge has set a specific sentence (time) that your child is legally required to stay in Secure Care. This is the minimum or the earliest that he/she could be released from Secure Care and it is called the minimum release date (MRD). ADJC does not have to release your son/daughter on their MRD but can hold them in Secure Care up to their 18th birthday.

When adjudicated youth first arrive at ADJC they are assessed to identify their delinquency, educational, behavioral, and health issues. This information is used to develop a Continuous Case Plan (CCP) with goals for your son/daughter to work on and complete in Secure Care and the community. ADJC staff are committed to helping your child complete their Continuous Case Plan.

It is important that your child actively participate in the completion of their Continuous Case Plan. Your child is required to follow ADJC Norms and behave appropriately. Your child will earn the opportunity to return to the community by following ADJC Norms and successfully completing their Continuous Case Plan goals. If your child is disruptive to the safety of the facility and/or does not work on their Continuous Case Plan goals, your child is likely to stay in Secure Care.

What is the purpose of this Family Handbook?

This Family Handbook will help answer questions you might have concerning your child's stay with ADJC and provide you with names and numbers of staff to contact should you have questions. We are committed to working together.

While Your Son/Daughter is With ADJC

Your child has the right...

- To be protected from physical and psychological harm. This means your child should not be picked on or abused by staff or other youth.
- To food, clothing, shelter, medical and dental care while he/she is at ADJC.
- To have all treatment decisions made with their needs in mind.
- To speak their own language at any time, except during classroom discussion, organized activities (such as group), or in answer to a staff member who does not understand their language.
- To have an interpreter to help them communicate, as needed.
- To not have prepared meals or sleep taken away from them as punishment or part of treatment.
- To not be discriminated against for any reason.

Message from the Director

After considering all the options, the Juvenile Court judge made the decision to commit your child to the Arizona Department of Juvenile Corrections. While your child is in custody, ADJC will provide him/her with educational and treatment opportunities. I encourage vou to be a part of your child's treatment team, to have regular visits with him/her, and to meet with staff. Our goal, which I am sure we share, is to return your son/daughter back to the community as a productive citizen.

We are dedicated to every youth's success. We ask that you urge your child to commit him/herself to the programs we offer, to stay focused, and work hard. This Family Handbook will introduce you to the agency's programs and expectations. Should you have any questions, feel free to ask staff.

Director Branham

ADJC Mission Statement

The Arizona Department of Juvenile Corrections e n h a n c e s p u b l i c protection by changing the delinquent thinking and behaviors of juvenile offenders committed to the Department.

Your child has the right...

- To be informed of any rules or policies that might affect you while your child is in our custody.
- To express themselves verbally and non-verbally, as long as their words, expressions, and gestures are appropriate and do not interfere with the safe and orderly operation of the programming at their institution.

ADJC Norms

ADJC has four basic "Norms" that all youth and staff are expected to follow. The four Norms are: Safe Environment, Positive Communication, Respect, and Responsibility.

SAFE ENVIRONMENT (meaning a place that is clean and hazard free, and where no form of victimization is tolerated)

- "Around Here" we follow staff directions
- "Around Here" we maintain the safety of our community
 - To hurt or threaten others is unacceptable
- "Around Here" we move in an orderly way
- "Around Here" we possess only approved items

POSITIVE COMMUNICATION (meaning that any form of communication is honest, accurate, clear, and respectful)

- "Around Here" we communicate to everyone respectfully
 - Use of profanity, gang behavior or disrespectful body language is unacceptable
- "Around Here" our communication is honest and appropriate
- "Around Here" we accept confrontation and feedback positively

RESPECT (meaning to treat others as you would want to be treated, and acknowledge the boundaries and property of others)

- "Around Here" we respect the property of others
 - Stealing or damaging property is unacceptable
 - Loaning, borrowing or trading property is unacceptable
- "Around Here" we treat others as we would want to be treated
- "Around Here" we respect the differences and diversity of others

RESPONSIBILITY (meaning being accountable to yourself and others)

- "Around Here" we keep ourselves, our room and other areas neat, clean and ready for inspection
- "Around Here" we remain in our assigned areas
 - Entering another youth's room is unacceptable
 - Visiting with other youth can take place in designated areas
- "Around Here" we take responsibility for our treatment
- "Around Here" we are responsible for each other's success

It is important to remember that staff are available to help your child in following the above expectations, but ultimately they are responsible for their own behavior. If youth choose to violate ADJC's expectations, there will be consequences for their behavior.

These consequences may include loss of privileges, a stay beyond their MRD, fines, referral to the County Attorney, and/or transfer to adult court with adult charges.

ADJC WILL NOT TOLERATE THE ASSAULT OR ABUSE OF OTHER JUVENILES OR STAFF.

CLOTHING/ PROPERTY YOUR CHILD WILL RECEIVE FROM ADJC

- ✓ 5 pairs of pants
- ✓ 1 pair of sweat pants
- ✓ 1 sweatshirt
- ✓ 5 shirts
- ✓ 5 pairs of socks—ankle length only
- ✓ 1 pair of shoes
- ✓ 1 pair of shower shoes
- ✓ 7 pairs of underwear
- ✓ 2 pairs of shorts
- ✓ 1 towel
- ✓ 1 wash cloth
- ✓ 2 sheets
- ✓ 1 pillow
- ✓ 1 blanket
- ✓ 1 jacket (seasonal)

GIRLS

- ✓ 1 Nightgown
- ✓ 5 Bras

YCO III

Supervises the YCOs.

YPO III/CASE MANAGER

The "Go-To" Person in the Housing Unit.

YPS/HOUSING UNIT MANAGER

Responsible for the operations of the Unit.

Things You Need To Know

What happens to my child's belongings?

When your child arrives at the facility, their clothes and other personal belongings are sealed in a box, and they are given a receipt for their items. This box will be given to you, the Parents/Legal Guardians, to take home after you visit your child. If you are not able to visit, other arrangements will be made.



How will my child dress?

Your child is required to follow the juvenile dress code. For normal programming and recreation they are expected to wear shorts or pants (seasonal) fitted at the waist (NO SAGGING); their shirt is to be worn right-side out, tucked in with sleeves unrolled; socks; and shoes appropriately secured. In general, their clothing is to be neat and clean. Clothing may never be altered, which means no tearing, cutting, or writing on clothing. Your child may only wear one layer of clothing (with the exception of winter months when they are allowed to wear a sweatshirt over their T-shirt). When your child goes to and from the shower he/she is expected to wear shorts, T-shirt, and shower shoes.

How will my child get clothing and personal items?

Your child is given a basic set of state-issued clothing upon their arrival at Reception, Assessment & Classification (RAC) and the rest of their clothes are ordered when they arrive at their assigned Housing Unit. When clothes are ripped, torn or worn, they will be replaced upon request. Numbers of allowable items can change according to your child's level. If you have any questions, contact your child's YPO III/Case Manager.

Property

Your child has the right...

• To keep and use personal possessions. However, he/she will not be able to have items that endanger the safety of others, disrupt programs and/or activities, or encourage delinquent values/behavior.

Personal hygiene items your son or daughter will be issued include:

1 toothbrush

Toothpaste

1 deodorant

State issued ethnic specific hair products

1 comb/brush/pik

2 hair ties (female only)



Personal Items

1 Holy Scripture

2 other books

2 pictures

5 letters (maximum)

Shampoo, conditioner and soap are available at each facility. The Unit Staff will tell your child how they are distributed in their Unit.

Contraband

- Anything that is a crime to possess under the law such as weapons, tobacco, inhalants, drugs, narcotics paraphernalia, and alcohol;
- Items that can be used or made into weapons;
- Pictures that show nudity or sexual acts;
- Posters, books, or clothing that contain or promote illegal activities;
- Cash;
- Anything that has been altered from its original form is considered contraband, for example, sheets that have been knotted, holes in shirts, etc.

"Extra" clothes or personal items (more than the allocated numbers) are not allowed. These "extra" items are considered contraband. Extra items will be taken away and consequences may be given to your child.

CONTRABAND

Any item possessed by a youth or found within Secure Care that is illegal by law or prohibited by ADJC Policy.

Class 2 Felony contraband includes:

- Deadly weapons
- Dangerous instruments (example: threatening someone with a pencil)
- Explosives
- Illegal Drugs

Class 5 Felony Contraband includes:

- Inhalants
- Alcohol
- Drug paraphernalia
- Sexually explicit pictures, posters, or books

If a youth knows of contraband being brought into the facility and doesn't report it, they are committing a Class 5 Felony. Appropriate action will be taken including arrest and prosecution.

Youth are also not allowed to trade, give away, or "loan" clothing or personal items to other youth.

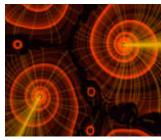
Searches

• To be searc

Your child has the right...

• To be searched in a manner that minimizes embarrassment to them.

A staff person may search your child or your child's possessions to look for contraband, or to protect others. Youth will be searched after visitation. Staff will search rooms periodically with or without notice, explain the reason for the search and disrupt the youths' personal belongings as little as possible. Any strip searches will be conducted in a private setting by a staff member of the same sex. Searches will never be conducted as a form of discipline.



✓ Alcohol/drugs

CAPFA

ASSESSMENT

- ✓ Aggression
- ✓ Offense behavior
- ✓ Family
- ✓ Peer relationships
- ✓ Use of free time
- ✓ Employment
- ✓ Attitudes/Behaviors
- ✓ Mental Health
- ✓ Medical
- ✓ School (Education)
- ✓ Social Skills

CONTINUOUS CASE PLAN

The Continuous Case Planning system utilizes the CAPFA information to assist the MDT working with the juvenile to develop a case plan with goals, objectives and intervention options to address the needs of the youth.

RAC Overview

When a youth first comes to ADJC he/she will go to the Reception, Assessment, and Classification (RAC) Unit for approximately twenty-one days. While a youth is in RAC, there will be assessments and activities they will complete to identify their treatment and educational needs. One of the main assessment tools is the Criminogenic and

Protective Factor Assessment (CAPFA) which cover a number of different areas including education, behavioral and medical health, substance abuse, aggression and your child's attitude toward delinquent behavior.

These assessments are then used to help develop the Continuous Case Plan. Please encourage your child to be honest and truthful during the assessment process. Their progress while in Secure Care depends on an accurate assessment of their needs.



As your child goes through RAC, they will learn what they can do while in CUSTODY and what things they will need to complete to be released and go back into the community.

In addition while your child is being assessed in Secure Care, they will be visited by a Parole Officer (PO) or a Family Services Coordinator in the community. The PO will complete a part of the assessment with you that is called the Family Domain. You will be asked questions about:

- Who lives in the home;
- If you think your child should come home after their stay in Secure Care and what your concerns are if he/she does come home;
- What help you think you might need from ADJC;
- How your child behaves at home; and
- What kind of supervision you have given or are willing to give your child at home.

Visitation

Your child has the right...

• To receive approved visitors. He/she may refuse to see a visitor however, he/she may not refuse to see law enforcement officers and/or ADJC investigators. Your child may, however, refuse to talk to them.

Who can visit your child?



We know you are anxious to see your child. During your child's stay at RAC, visitation is limited to Parents/Legal Guardians.

Once your child is in his/her Housing Unit, visitors may include Parents/Legal Guardians, Grandparents, Brothers, Sisters, Aunts, Uncles, or other persons who are significant to your child, once approved. Your child will create their approved visitor list with their YPO III/Case Manager and it will be reviewed by you. All visitors will have a background check.

When visiting, please follow these facility rules.

- Identify yourself and provide picture identification when you arrive at the facility.
- All visitors will be searched by ADJC staff. This search includes passing through a metal detector and physical searches. The search may also include being scanned by law enforcement dogs to prevent the introduction of drugs/narcotics into the facility and violators will be arrested.
- ✓ All items brought into the facilities will also be searched.
- ✓ Anyone bringing illegal contraband into a secure facility will be arrested and prosecuted.

Visitors may bring store bought or retail factory-sealed food items for juveniles who have earned this privilege. No glass or metal containers, no aluminum cans, containers, or foil are permitted. Plastic or paper utensils only are permitted; no knives, edged utensils or metal utensils are allowed. Non-alcoholic drinks must be in factory sealed plastic or cardboard containers. All food items and beverages must be consumed during visitation or taken out by the visitor. No food items or drinks are allowed to be taken to the Housing Unit by juveniles or staff. Visitors may also bring the following items into the facility:

- √ Required identification, car key, \$10.00 in coins;
- Medication required for a life threatening condition, in an original container, and only in a quantity required during visitation period, where practicable.

WHO CAN VISIT?

✓ In RAC

- ♦ Parents
- ♦ Legal Guardians

✓ In the Housing Unit

- ♦ Parents
- ♦ Legal Guardians
- ◆ Grandparents
- Brothers/Sisters
- ♦ Aunts/Uncles
- Other persons significant to your child

FAMILY LIAISONS

Family Liaisons located Care Secure Facilities will work to actively engage you (the parent) in all aspects of services and activities for your child through information sharing, advocacy, support, collaboration, and assistance accessing and navigating the ADJC System. They will be available to talk to you during visitation time.

Visitors may not bring the following items into a facility:

- Personal property, letters, cards, or pictures;
- Weapons, tobacco products, alcohol, or illegal drugs.

DRESS CODE FOR VISITORS:

- ✓ Visitors shall dress appropriately.
- ✓ No sheer, see-through clothing, exposed undergarments, bare midriffs, tank tops or swimsuits for either men or women.
- ✓ For men no muscle shirts are allowed
- ✓ For women, spaghetti straps, tank tops, tube tops and/or body suits will not be permitted. No cleavage shall be exposed.
- ✓ Short shorts, jogging shorts, or mini skirts (for women) are not permitted.
- ✓ Any clothing, jewelry, accessories, or style of wearing said items that promotes gang affiliation, violence, alcohol or other drugs shall not be permitted.
- ✓ Shoes must be worn at all times.
- Sexually explicit or gang tattoos shall be covered.

Visitation may be suspended for the following reasons:

- Introduction/attempted introduction of drugs and drug paraphernalia;
- Contraband (items in excess of what is permitted by facility rules) or illegal contraband (anything which is a crime under law for a youth to possess), or discussion of their introduction;
- Escape/attempted escape, or discussion of escape;
- Any action, attempted action, or discussion of actions that may jeopardize institutional security and/or safety;
- Any criminal activity, attempted criminal activity, or discussion of criminal activity;
- Any lewd, vulgar, or otherwise offensive behavior;
- Any documents, discussion of, or tattoos depicting graphic, detailed descriptions of sex acts;
- Any misconduct, attempted misconduct, or discussion of misconduct to include infractions of the juvenile disciplinary system and/or ADJC policies and procedures; and or
- A full Service Dog alert as defined by the K-9 handling unit.

Telephone Calls

Your child has the right...

• To have access to make and receive phone calls. Staff will monitor youth's behavior during calls.



Your child will be able to make phone calls to you on an assigned day and time each week. A youth will be able to make more than one call per week as a privilege for earning his/her levels.

If you have an emergency and need to speak with your child, contact their YPO III/Case Manager. Calls to/from CPS,

personal lawyers or Parole Officers are legal calls and do not count as your child's weekly calls.

Meal Time

Meals and snacks are prepared and served cafeteria style by staff and youth workers at each secure facility. Special menus are allowed for medical or religious reasons, if approved by the Physician or the Chaplain.



Mail

Your child has the right...

- To receive and send mail. However, some restrictions could apply such as:
 - if the court orders a restriction;
 - if parents of children receiving mail from your child don't want that to happen; or
 - if your child tries to contact victims.

THERE MAY BE CONSEQUECES IF YOUR CHILD VIOLATES THESE RULES.

• To private mail. Mail will not be read or censored, except when specifically authorized in a accordance with ADJC Policy and Procedure.

Your Name Street Number and Street Name Apartment Number (if applicable) City, State, Zip Code

> Youth's Name and K Number Name of Facility and Housing Unit Street Number and Street Name City, State, Zip Code

For you to send mail to your child the following information needs to be on the envelope.



Mail you send to your child must have the youth's full name, K#, Housing Unit, address of the secure facility and your return address on the envelope. Mail can not have sexual remarks or pictures, profanity, gang-related material, or references to delinquent activities (weapons or drugs for example) either in the letter or on the envelope.

Staff shall log all correspondence, remove stamps on incoming mail, open mail and inspect for contraband. Mail will be read when requested according to ADJC Policy and Procedure. All juvenile mail shall be

distributed to the housing unit within eight hours of receipt at the facility and then the youth should receive their mail within 24 hours.

SECURE CARE FACILITIES

Adobe Mountain School

2800 W. Pinnacle
Peak Road
Phoenix, AZ 85027
(623) 869-9050

Black Canyon School

24601 N. 29th Avenue Phoenix, AZ 85027 (623) 780-1303

Catalina Mountain School

14500 N. Oracle Road Tucson, AZ 85738 (520) 818-3484

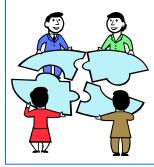
Eagle Point School

26701 S. State Route 85

Buckeye, AZ 85326

(623) 386-8000





While in Secure Care your child will be living in a Housing Unit which has an open living area, an area to sleep, toilets, showers, and washers/dryers. Staff will be working with your child on each shift. These staff are Youth Correctional Officers, YPO III/Case Manager, Psychology Associate, and YPS/Housing Unit Manager.

YOUTH CORRECTIONS OFFICER (YCO)

Staff responsible for directly monitoring safety and well-being in your housing unit.

PSYCHOLOGY ASSOCIATE

The Mental Health Professional.

MDT MEMBERS

- ✓ Youth
- ✓ Parents/Legal Guardians
- ✓ YPS/Housing Unit Manager
- ✓ YCO
- ✓ Psychology Associate
- ✓ YPO III/Case Manager
- ✓ Education Staff
- ✓ Medical and/or Psychiatry Staff
- ✓ Parole Officer, Family Services Coordinator and/or Re-entry Specialist
- ✓ Recreation
- ✓ Others as deemed necessary

Multi-Disciplinary Team



Within a few days of moving out of RAC and into a Housing Unit your child will have their first Multi-Disciplinary Team (MDT) meeting which is called the Initial Continuous Case Plan Staffing. At this staffing, all the members of the MDT, including you and your child, will develop a Continuous Case Plan that includes:

- Strengths your child has which will help them be successful;
- Specific programs which will be used to assist your child;
- · Areas in which your child needs to improve; and
- Ways in which your child can succeed.

Each month after the Initial Case Plan Staffing, there will be a Review Staffing in which you can participate. The MDT reviews your child's process, documents it in the Continuous Case Plan, and makes any recommended changes. It is important for you to be involved with your child in the MDT process.

Superintendent's Review Board

The Superintendent's Review Board (SRB) is a panel that makes the decision to release your son/daughter back into the community. It usually takes place a few weeks before their release date. The Multi-Disciplinary Team will make recommendations to the Superintendent's Review Board on whether your child has satisfactorily met the requirements of their Continuous Case Plan. If they are denied release, the Board will identify the areas in the Continuous Case Plan that need to be completed. Another SRB will then be scheduled a few weeks later.

If your child has a victim registered with ADJC's Victims' Right Unit, there will be a Victims' Right Specialist who works with the Multi-Disciplinary Team to address victim-related issues and concerns. The victim can take part in the SRB and make recommendations regarding his/her release.

Treatment



The New Freedom Program is a comprehensive substance abuse and behavioral health program which includes more than one hundred and forty easy to use workbooks and related materials in both English and Spanish. Youth will have the opportunity to participate in treatment programming despite their unit placement and commitment to change. Through the New Freedom Program, youth will have the opportunity working toward the change process as early as intake and continue throughout their stay in ADJC including in Community Corrections. All work is based on Cognitive Be-

havioral Therapy (CBT), Motivational Enhancement Therapy (MET), social learning, risk factors management, and relapse prevention approaches. Staff members from all areas participate in the **New Freedom Program**.

The **New Freedom Program** will take place each day for 45 minutes in the classroom with Teachers, Youth Program Officers, Youth Correctional Officers and other unit staff members working together to coach, mentor, and support youth as they work on their individual assignments. Youth will then will participate again later in the day for one hour in a Process Group. Your child's goals for the New Freedom Program will match their Continuous Case Plan goals. Your child will work on these goals both in Secure care and when they go back into the community.

Other treatment programs available to youth are:

AGGRESSION REPLACEMENT TRAINING (ART) - This program is designed to teach youth to understand and replace aggression and antisocial behavior with positive alternatives.

DIALECTICAL BEHAVIORAL THERAPY (DBT) - This program helps your child develop coping skills to deal with difficult behavior.

SEX OFFENDER TREATMENT - This program is designed to help change behaviors of those who have been adjudicated by the court for sex offenses or those who struggle with sexual abusing behaviors.

SUBSTANCE ABUSE TREATMENT - This program is designed to help your child understand why they have used substances, and to learn ways to help them stop using when they return to the community.

Level System

While your child is in Secure Care their behavior and Continuous Case Plan progress will be evaluated by staff daily. This process is called the Level System. As youth enter Secure Care they are placed on the Orientation level and when they show progress in meeting their education and treatment goals, they will be able to move up the different levels and receive more privileges, such as extra phone calls, visits, and Canteen.



Although moving up the level system is important, achieving Continuous Case Plan goals is even more important so your child can be released back into the community. Staff in RAC will teach your child about the Level System.

Canteen

The Canteen is a place where your child is able to buy hygiene items such as shampoo or conditioner; soda, and snack items such as candy bars and chips. Visiting the Canteen is an earned privilege. Your child is able to earn money in Secure Care while he/she works. Part of the money he/she earns working may be spent in the Canteen. In addition to earning money, you, the Parents/Legal Guardians, are also able to send in money by using a money order. The money your child earns working plus any money

sent in by you, the family, will be deposited into an account at the facility Business Office and your child will be given a receipt. Remember, your child is not allowed to have cash.

SEPARATION REFERRAL

- Serious and immediate danger to self or others
- Substantial destruction of property
- Substantial disruption of facility
- Serious and continuing escape risk
- Self referral

Separation

If your child behaves in a way that is dangerous to themselves or others, or dangerous to the operation and safety of the facility, or if they violate rules, staff may decide to refer them to the Separation Housing Unit.

Youth will be placed in Separation to regain control of their behavior and emotions and to look at what behaviors got them there. Housing Unit Staff and Separation Staff will meet with youth to help them find ways to handle themselves better when they return to their Housing Unit.

There are times when your child may feel the need to get away from their Housing Unit because they may be concerned for their own safety; concerned they may get out of control; or that they will be disruptive to staff or others. When this happens, your child should ask staff for a self-referral to Separation.

Health

Your child has the right...

- To receive medical care
- To expect their records to be kept confidential and released only when legally authorized.



While in ADJC, medical care will be provided to your child by licensed health care professionals who are qualified to meet their medical needs. During the first week, a medical doctor, physician's assistant, or nurse practitioner will perform a physical exam of your child. Youth will be afforded the right to privacy during their medical examination and the information he/she provides the nurse or doctor will become a confidential part of their medical record. Your child will receive Sexually Transmitted Disease (STD) testing if necessary. Youth may request HIV testing. A medical record about your child will be set up that will help the health staff provide care for your child.

- Your child's required immunization (shot) record will be evaluated and they will be given the shots needed to complete the requirements for school. Your child will also be given additional shots to protect him/her from the Flu and Hepatitis.
- A Dentist will examine and x-ray their teeth and gums to ensure that any urgent problems are addressed. Dental needs will be followed up on by the dentist.
- Youth will be given an eye exam to check their vision. If it is found that he/she needs glasses, they will be provided.
- The girls' facility Black Canyon School (BCS) provides the services
 of an obstetrician/gynecologist (OB/GYN) as the need arises.
 Examinations for females include a pap smear, unless she has had
 one within the past year.
- If your child has a psychiatric or medical condition that requires medication, the Health Unit Staff will contact you for your permission to start or discontinue medications.

Sick Call

If youth are not feeling well or have a medical problem, they should request a "sick call" from any staff member. Your child will fill out a Health Care Request Form in private and turn it in to the designated Health Care Staff. Emergencies will receive immediate attention. If your child has an emergency and has to be taken to a hospital, the medical staff will call you.



E

AMERICANS WITH DISABILITIES ACT (ADA)

ADJC does not discriminate on the basis of disability in the operation of its programs, delivery of services, or activities. ADJC complies with the Americans with Disabilities Act (ADA) of 1990.

If youth have questions, concerns, complaints, or requests for reasonable accommodations due to a disability or for information contact the ADJC ADA Coordinator at (602) 542-4354.

HEALTH

- ✓ Physical Exam
- ✓ Eye Exam
- ✓ Dental Exam
- ✓ Immunizations
- ✓ OB/GYN

SPECIAL EDUCATION

ADJC provides programs and related services for all students who are eligible under the Individuals with Disabilities Education Act (IDEA). The purpose of IDEA is to provide a free appropriate education (FAPE) to all children with disabilities. ADJC protects the confidentiality rights of parents and guardians of a student identified as having a disability. ADJC assures that each student is screened, assessed and an individual education plan (IEP) is developed when The Departnecessary. ment also works closely with the Arizona Department of Education/ Exceptional Student Services, which provides technical assistance and compliance monitoring at teach of our facilities. All principals and teachers receive on-going training on special education issues including State and Federal IDEA requirements.

EDUCATIONAL RECORDS

A comprehensive, uniform file of information which contains, but is not limited to, a youth's school history, transcripts, grades, and disciplinary history that is specifically related to educational experiences and activities.

Education

Education will be part of your child's regular daily schedule. While youth are in RAC, Education staff will be going through their school records with them, and your child will be taking tests to help find out their Educational needs. Your child will have school for six hours a day, Monday through Friday.

Each youth has different educational needs and while your child is with us, he/she will have the opportunity to earn an 8th grade certificate, a General Equivalency Diploma (GED), High School credits, a High School Diploma, College credits, work experience credits, and/or vocational experience. If your child has a disability and needs help with schoolwork, those services will be provided.

A student who is disruptive in the regular classroom setting is taken to an alternative education setting to complete assigned tasks and is provided an opportunity to reflect on the attitude and behaviors that disrupted the learning environment.

ADJC is accredited by North Central Association and all teachers are certified and highly qualified in the areas they teach.

IT IS IMPORTANT YOUR CHILD DISPLAYS APPROPRIATE

CLASSROOM BEHAVIOR AT ALL TIMES.

Vocational Education

Secure Care provides school Monday-Friday which includes opportunities to participate in Work Experience and Vocational classes. Work Experience classes include: Cafeteria, Landscaping and Maintenance. Vocational classes include: Automotive, Building Trades, Computer Refurbishing, and Culinary Arts (Black Canyon School). Youth receive elective credit for these classes and dual (high school elective and college) credit for Culinary Arts. Vocational Portfolios are developed that can be used when your son/daughter looks for work upon release. The Counselor, Principal, Vocational or Work Experience Teachers have more information and will be happy to assist your child.

Physical Education/Recreation



All facilities have recreation areas and youth will be able to be involved in a variety of activities, both individual and team. Youth will have scheduled recreation every day with there could be additional recreational opportunities in the evening and on the weekend. The Physical Education Staff regularly organize competitions between the different Housing Units in many sports and activities.

Religious Services

Your child has the right...

- To practice the religion of his/her choice. Efforts will be made to provide each youth access to practice his/her chosen religion.
- · To choose not to participate in religious activities.



ADJC provides religious services. A chaplain is assigned to each facility to coordinate religious services and provide individual religious counseling for all youth. When your child first arrives at a secure facility he/she will complete a survey to help identify their religious beliefs and history.

Youth are encouraged to participate in the religious services of their choice. Major religious holidays are celebrated at the secure facilities. If your child's religion is not included in the services that are offered or if he/she has questions about religious items, your child may contact the facility chaplain.

Mentoring Services

Youth may fill out an application and request to be matched with a mentor, with their Parent's/Legal Guardian's permission. ADJC mentors are volunteers from your community who are trained to help youth in their adjustment, progress, and return to

the community.



If a youth has a religious preference he/she will be matched with a mentor from his/her faith community. If a youth prefers, community service organizations also provide mentoring for ADJC youth. At your child's request, his/her mentor may also participate in his/her MDT meetings.

If your child wants more information they should contact a Volunteer Coordinator, Chaplain, Case Manager, Parole Officer, or Family Services Coordinator for more details and an application.



YOUTH MENTORS WILL:

- ✓ Be a role model
- ✓ Listen
- ✓ Provide opportunities to try new things
- ✓ Introduce youth to new people, ideas, values, and interests
- ✓ Help youth in goal setting and help youth reach their goals
- ✓ Give youth positive and helpful feedback
- ✓ Encourage independent thinking and action
- ✓ Help youth in exploring work and career options

JUVENILE OMBUDS

An Ombuds is a person who helps youth solve problems and represents youth in hearings.

A SERIOUS ACT OF MISCONDUCT WHICH MIGHT NECESSITATE A HEARING IS ONE OF THE FOLLOW-ING:

- Aggravated assault on staff or youth;
- Sexual assault;
- Sexual abuse;
- Kidnapping;
- Arson;
- Escape;
- Rioting;
- Possession of a weapon or dangerous instrument;
- Possession or use of drugs or toxic vapors;
- Deliberate damage to State, staff, or peer property;
- Unlawful assembly;
- Participating in or assisting a criminal organization;
- Leading or participating in a criminal street gang; and
- Tampering with, or possession of, a security device.

Legal Services

Youth have the right...

- To file a grievance about anything that they feel is a concern to them without fear of retaliation.
- To appeal decisions on grievances.
- To be treated fairly and with accuracy in any disciplinary situation.
- To be represented in hearings by a Juvenile Ombuds.
- To speak or meet with their attorney in private.

What is a Juvenile Ombuds?

A Juvenile Ombuds is a person, in Secure Care and the community, who helps youth solve problems and represents or advises youth in hearings. Ombuds work to ensure that everyone is treated fairly and help youth in the following ways:

- Help with problems Anytime youth believe they are being treated unfairly or their rights are violated, the Ombuds will help to resolve the problem.
- Represent youth in hearings An Ombuds will advise and represent youth in all ADJC hearings. It is important to remember that Juvenile Ombuds are not lawyers. For legal advice on current charges or other legal actions youth should contact their lawyer.



Hearings

Three main types of hearings occur within ADJC:

- Disciplinary Hearings Major conduct violations may result in a disciplinary hearing. If the violation is proven by staff at the hearing, your child may be placed on Disciplinary status and/or be required to pay restitution.
 Serious acts of misconduct in a Secure Care facility may result in adult charges. (See list at right.)
- Separation Hearings Youth are referred to Separation when they display behavior that presents an immediate risk to self, others, or the safe and orderly operation of the facility. A hearing must be held within 24-hours if he/she is to remain in separation more than 24-hours.
- 3. Parole Revocation Hearings If youth are on conditional liberty (parole) and violate any of their conditions, a hearing may be held to determine if their conditional liberty should be revoked.

What is a Grievance?

A grievance is a formal complaint regarding a condition, circumstance, or action considered to be unjust. Your child can submit a grievance. However, ADJC encourages informal verbal resolution of problems with the appropriate person first. If the informal process is not working or if he/she prefers not to address the issue informally, he/she may file a grievance.

To help youth complete the Juvenile Grievance form, they are to contact the Juvenile Ombuds at their facility. There is also a trained youth in each unit, called a Juvenile Grievance Coordinator, who can help them. After the Juvenile Ombuds reviews the youth's grievance, it will be sent to the appropriate staff to be resolved.

Youth must not take matters into their own hands; instead they must allow the grievance system to work for them to fix the issue.

Restorative Justice

Restorative Justice is about repairing the harm that has been done as a result of crime. This means that your child has a responsibility to make things right for the victim, the community, and themselves.

At ADJC Victims' rights are honored and respected. Victims are welcome to participate in youth hearings, and their concerns will also be addressed in the youth's Continuous Case Plan. Youth are expected to:

- Understand the impact of their offense on the victim and the community;
- Take part in their treatment and take it seriously;
- Follow all court orders that apply;
- Complete work hours that are of value to the victim, the community, and youth;
- Work toward the repayment of restitution.

Youth Records

The following information regarding your child cannot be released without your permission and/or your signature:

- Medical:
- Behavioral Health;
- Education.

The ADJC Legal staff will review any requests for juvenile records from the public or outside agencies in order to make sure we comply with state and federal laws in releasing any information.

GRIEVANCE

A formal complaint regarding a condition, circumstance or action considered by the person grieving to be unjust.

JUVENILE GRIEVANCE COORDINATOR

A youth in each housing unit assigned by the Juvenile Ombuds to distribute grievances and explain the grievance process to other youth in the housing unit.

RESTORATIVE JUSTICE

Repairing the harm that has been done to the victim, the Community and the youth as a result of crime.

RESTITUTION

A court order to repay the victim of a crime for loss, damage, or injury.



Community Services at ADJC Central Office (602) 542-4157

PAROLE

An administrative decision to release a youth from a secure facility to a placement and/or program in the community.

COMMUNITY RESOURCE CENTERS

Parole Offices in Maricopa County.

PAROLE OFFICER

The "Go-To" Person in the Community.

FAMILY SERVICE COORDINATOR

Assists in arranging services and treatment.

EDUCATION TRANSITION COORDINATOR

Assists youth to attain their educational goals.

VOCATIONAL REHABILITATION SPECIALIST

Assists youth in finding employment by removing barriers and providing resources.

RE-ENTRY SPECIALISTS

Help coordinate services in Coconino/Yavapai, Mohave/LaPaz, Pinal and Yuma Counties.

Community



Following release from Secure Care, youth under the age of 18 return to the community on Conditional Release, which is commonly referred to as parole. Each youth has a Parole Officer he/she will meet while in Secure Care. The Parole Officer is assigned according to the youth's home address. He/she helps to develop the child's Continuous Case Plan which begins in Secure Care and continues into the community. The Case Plan lists the youth's community treatment, education, and/or work programs which are determined according to individual needs. In addition, he/she also has

Conditions of Supervision, which are the general rules each parolee must follow.

Parole supervision is provided in an atmosphere of mutual respect involving the youth, their family members, and significant others in partnership. Families are encouraged to assist in the planning of their child's Case Plan and to participate with the Parole Officer in monitoring their child's behavior in the community. Youth spend an average of seven to eight months on parole.

Community Resource Centers

Resource centers have been established in Maricopa and Pima Counties. Such centers allow youth and family intervention through Parole Officers, Family Services Coordinators, Vocational Rehabilitation Counselors, Education Transition Coordinators, Transition Teachers, and other community development partners. Classrooms have been established at the centers for those youth who are unable to return to traditional education programs. Education Transition Coordinators offer support for youth in the community by providing information on academic programming; providing bus passes and needed supplies; funding college classes; vocational programming, career planning and attending staffings.

In counties other than Maricopa and Pima there are Parole Offices where the Parole Officer will work with your youth and local service providers to set up services that will help your youth meet their needs identified in their Continuous Case Plan.

In addition to the Parole Officer, youth in Coconino/Yavapai, Mohave/La Paz, Pinal, and Yuma Counties have a Re-Entry Specialist who also assists in coordinating services for your youth.

Family Services Coordinators provide a network of

Family Services Coordinators provide a network of family services, including the coordination of individual, group, and family counseling (bilingual). They also provide linkages with existing community social services. This program increases the number of youth who can be successfully placed at home, rather than in residential placement, and links families with services.



Community Services

ADJC contracts with agencies throughout the state to provide services for youth and families. Available services include:

- Residential Placement
- Therapeutic Group Homes
- ♦ Non-Therapeutic Group Homes
- ♦ Shelter Care
- Counseling which can be home-based or outpatient including Functional Family Therapy and Multi-systemic Therapy.

Medical Insurance and Related Programs



There are medical insurance programs available for individuals and families who are U.S. citizens and have low incomes and resources. If you think you may qualify for please **AHCCCS** such program, contact (602)417-7000 (in Phoenix) or 1-800-962-6690 (statewide). Family Service Coordinators in the parole offices can assist you with the application process and also help with any questions you may have.

If you and/or your child are eligible for assistance with health care you may also qualify for behavioral health treatment assistance. There are agencies funded by state and federal government that provide services such as psychotropic medication and the evaluations for them; case management; programs for psychiatric and substance abuse disorders; and residential and day support groups.

Re-Entry Initiative
This is a federal grant that provides transition services in the designated

Arizona rural counties of Pinal, Mohave/La Paz, Coconino/Yavapai, and Yuma. This grant hires Re-Entry Specialists to assist youth, families, and parole services to improve transition to the Education, Employcommunity in the areas of ment, Substance Abuse, Behavioral Health,

Housing and Mentoring/Community Involvement. Re-entry Specialists see youth in Secure Care and in the community. They provide assistance to youth and families such as work clothes, transportation, school tuition, books, and volunteer mentoring.



RBHA/TRBHA **Contact and Location** Information

Value Options

Serves Maricopa County 1-800-564-5465

Cenpatico

Serves Yuma, LaPaz, Pinal/Gila Counties 1-866-495-6738

Community Partnership of Southern Arizona (CPSA) Serves Pima,

Cochise, Greenlee, Graham, and Santa Cruz Counties 1-800-771-9889

Northern Arizona **RBHA (NARBHA)**

Serves Mohave, Coconino, Navajo, Yavapai, and Apache Counties 1-800-640-2123

Pascua-Yaqui Tribal

RBHA Serves the Pascua-Yaqui Tribal Members (520) 883-5000

Gila River Tribal RBHA

Serves the Gila River **Tribal Members** (520) 562-3711

INTERSTATE PAROLE

A juvenile adjudicated (by a jurisdiction outside of Arizona) that is on parole in this state, under ADJC supervision.

INTERSTATE PROBATION

A juvenile adjudicated (by a jurisdiction outside of Arizona) that is on probation in this state, under Department supervision.

WORK PROGRAM

Participation in the Work Program will introduce youth to challenging and valuable work experience where they can learn basic skills. Opportunities include:

- Landscaping
- Tree Trimming
- Framing
- Painting
- General Warehouse
- Food Services
- Convention Set Up
- Ianitorial Services
- Production Work
- · Team Work

WHO CAN PARTICIPATE?

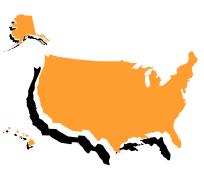
Any ADJC youth can participate in the Youth Work Program:

- Male and Female;
- Youth on the Inter state Compact
- Youth who are under CPS jurisdiction; and
- Youth living at home or in out-of-home placement.

Interstate Compact

Interstate Compact has the primary responsibility for promoting public safety, ensuring the welfare of youth, and protecting victims within the various states through control and regulation of the interstate movement of youth. Most states are required to provide the same level of care and supervision for Interstate Compact youth as they provide to their own youth.

In Arizona this means youth from other states are provided excellent supervision. Arizona "imports" a far greater number of probation and parole cases than it "exports". Case management of these youth is in conjunction with the supervision requirements from the state of origin (sending state). In addition to adjudicated juveniles, the office provides for the safe return of youth who have run away and/or have fled to avoid prosecution.



ADJC Youth Work Program

The ADJC Youth Work Program is structured to benefit youth and is an integral part of their personal development. The Work Program is an opportunity for youth to learn and practice employment skills, gain experience, complete their community service work hours, and pay restitution.

The ADJC Youth Work Program is a collaboration of citizens and community agencies. The program provides a continuum of services that includes workforce development and restitution. It is de-



signed specifically to help youth become successful citizens in the community.



The ADJC Youth Work Program provides "hands on training" and training in the classroom. Your child will learn skills in developing a resume and filling out job applications, interviewing techniques and work ethic.

The "Work Crews" are comprised of youth and citizens in partnership with public and private entities. Citizens provide professional relationships for our youth to learn skills. Youth complete their community service hours, and add to their résumé through "on the ground" experience.

ADJC Youth Wildland Fire Program

The Youth Wildland Fire Program is an extension of the Community Corrections "Youth Work Program". It is a partnership with the Arizona State Land Department. This unique and exciting opportunity involves our youth and ADJC staff working together.

The ADJC Youth Wildland Fire Program gives youth the opportunity to work in supply



units, food services, and set up base camps for "Hot Shot" fire crews. The youth fire work crew will be stationed in a safe campground environment.

The ADJC Youth Wildland Fire Program members are expected to perform 8 hour shifts as circumstances require. Crew assignments will normally last one week. During

the course of the assignment youth will have opportunities for

advancement with the Arizona State Land Department as an on-call "Hot Shot" crew member. They will also receive training in accordance with State and Personnel laws.

Youth participating in the Program will receive an hourly salary and an ADJC Certificate of Completion. If restitution is owed, one third of the earnings will be used to pay restitution.

Youth and ADJC staff participating in the ADJC Youth Wildland Fire Program are provided with: ✓ Transportation to and

- Transportation to and from the site
- ✓ Special clothing and safety items
- ✓ A sleeping bag
- ✓ Meals
- ✓ A camp medic
- ✓ A commissary store

The ADJC Youth Wildland Fire Program requires that ADJC youth:

- ✓ Be at least 16 years old
- ✓ Have parental approval
- ✓ Be in compliance with terms of parole
- ✓ Have no pending court hearings
- ✓ Have no arson adjudications
- ✓ Have a High School Diploma or GED

Court Liaison



Court Liaisons are assigned to Juvenile Court Centers to provide a resource for Judges, Attorneys, Probation and Detention Officers. Responsibilities include attending formal and informal staffings; providing information regarding ADJC programs; visiting youth and parents of new commitments; troubleshooting issues between agencies regarding medical, transportation, and parole violator holds; and occasionally dealing with youth who have returned to detention for further court hearings.

Parole Violators

PENDING SUSPENSION

Temporarily suspends full Conditional Liberty status. Youth may be allowed to remain in the home or community pending a hearing, or may be returned to a Secure Care facility pending review of allegations of Conditional Release violations.

PENDING REVOCATION

A youth committed to ADJC (by an Arizona County Court), previously in a parole or Pending Suspension status, that is awaiting a parole revocation hearing. Following the hearing the youth will be on Parole status or Parole revoked status. Juvenile normally has new charges and is sent to us by the County Courts.

REVOCATION

The Youth Hearing Officer's administrative decision (after a due process hearing) to revoke the juvenile's Conditional Liberty due to a probable cause determination that he/she has violated the conditions of release.

If your child does not follow his/her Conditions of Supervision while on Conditional Liberty status, he/she may be placed in a more structured program and/or moved to a more restrictive placement or Secure Care School. Continued or serious violations of his/her Conditions of Supervision will likely result in the issuance of a law enforcement arrest warrant and in the revocation of his/her Conditional Liberty. Before a revocation occurs, your child is entitled to a Revocation Hearing. He/she will have the following rights in the Revocation Hearing:



- Right to a warrant or citation giving your child notice of charges (or allegations)
 against him/her;
- Right to contact his/her Parents/Legal Guardians;
- Right to a suspension hearing within 96 hours of his/her return to a Secure Care School (unless he/she had a detention hearing at a county detention center);
- Right to a fair and impartial Hearing Officer;
- Right to reasonable accommodations due to a disability;
- Right to be assisted by a lawyer at their own expense or by a Juvenile Ombuds;
- Right to appear at their hearing;
- Right to speak and to present witnesses and other evidence;
- Right to question his/her parole officer or other witnesses;
- Right to remain silent;
- Right to a written copy of the hearing results and reasons for those results;
- Right to an appeal to the Legal Systems Division Director.

Victims or their representative also have a right to attend and speak at the revocation hearing.

Parole Violator Units/Secure Care

Designated units at Adobe Mountain School (male) and Black Canyon School (female) have been established to focus on those youth who have been released to community programs, but who have not followed through on their conditional release obligations. A careful review/assessment of the youth upon assignment to these units creates data to better address their individual cases and to improve the overall operation of the programs selected for youth committed to ADJC.



PAROLE VIOLATOR ASSESSMENT: ADJC staff in the Parole

Violator Unit assess all youth who violate their parole and return to Secure Care. They gather information about his/her community performance to see what worked and what didn't. Based on the findings of the assessment, the youth, Parents/Legal Guardians, and the MDT will develop a new Continuous Case Plan. A Revocation Hearing takes place during this process and is usually held 10 to 14 days after the youth's return to Secure Care.

STABILIZATION/SHORT TERM TREATMENT: At your child's hearing, presentations will be made related to what your child did well and the circumstances regarding violations of his/her conditional liberty. The Hearing Officer could reinstate your child back to your home or to a residential placement. The Hearing Officer could also revoke your child and assign him/her to 30 days of stabilization in a different parole violator unit. In that unit, specialized programming focuses on how your child can still adjust successfully in the community.

Connecting you and your child to community resources and social networks is a major function of this process. If your child is acting out criminally he/she could be revoked and assigned time in other housing units in Secure Care. The length of time he/she will stay in programming will be determined by the Hearing Officer according to the seriousness of the crime or as determined by a Judge at a court hearing.

YOUTH HEARING OFFICER

A staff member of the Due Process Office who ensures the due process rights of ADJC youth during hearings.

DISCHARGE

A youth committed to ADJC that has met a condition (age, transfer to adult court, completing all their requirements for release from ADJC supervision.

Discharge

Discharge means that youth are no longer supervised by ADJC staff. Youth may earn a Discharge by successfully completing all the requirements of their Continuous Case Plan.

Any victims registered with ADJC will be notified of the Discharge Request and have the right to provide input to the Hearing Officer considering the request for Discharge.

Youth may apply to the Juvenile Court for the destruction of Juvenile Court records if he/she has received a successful discharge from ADJC.



Project Zero Tolerance

From Director Branham:

Project Zero Tolerance is a declaration by The Arizona Department of Juvenile Corrections (ADJC) that all sexual, physical, and verbal abuse is deemed inappropriate unacceptable behavior. Employee of ADJC and the general public who have knowledge of such behavior occurring within the are encouraged to Department send a message established email address zertolerance@azdjc.gov or you may call 602.542.5490 which will bring the matter directly to my attention **Project Zero Tolerance** will sustain our collective efforts so that we can achieve our mission, "Safer Communities Through Successful Youth".

COMMUNITY RESOURCE CENTERS AND RURAL PAROLE OFFICE LOCATIONS

Apache County

50 West Cleveland, St. Johns, AZ 85936 PO Box 100, St. Johns, AZ 85936 Phone (928) 337-7549

Cochise County

999 East Fry Blvd., #215, Sierra Vista, AZ 85635 Phone (520) 459-6369

Coconino County

1001 East Sawmill Road, Flagstaff, AZ 86001 Phone (928) 226-5430

Gila, Graham, Greenlee Counties

1970 Thatcher Blvd., Suite 12 Safford, AZ 85546 Phone (928) 348-1613

Interstate Compact Statewide

1122 N. 7th Street, Suite 210 Phoenix, AZ 85006-2782 (602) 462-5880

La Paz/Western Mohave Counties

Lake Havasu City Office 2360 McCulloch Blvd. P.O. Box 3663 Lake Havasu City, AZ 86405 Phone (928) 680-5409

East Valley Community Resource Center Maricopa County

555 W. Iron, #104, Mesa, AZ 85210 Phone (480) 844-7164

Mohave County

Kingman Office 519 E. Beale Street, Suite 160 Kingman, AZ 86401 Phone (928) 718-1336

Bullhead City Office 1700 Lakeside Drive, #8 Bullhead City, AZ 86442 928 758-5275

Navajo County

c/o Arizona Department of Juvenile Corrections 1746 E. White Mountain Blvd., Suite 2 Pinetop, AZ 85935 Phone (928) 367-2589

Northwest (Phoenix) Community Resource Center Maricopa County

2802 N. 37th Avenue, Phoenix, AZ 85009 Phone (602) 233-1667

Pinal County

900 E. Florence Blvd., Suite A

Casa Grande, AZ 85222

Phone (520) 421-0530 or (520) 421-0383

Santa Cruz County

2745 N. Grand Avenue Nogales, AZ 85621 (520) 281-9828

South (Phoenix) Community Resource Center Maricopa County

1122 N. 7th Street, Suite 250 Phoenix, AZ 85006 (602) 462-0941

Tucson Parole and Community Resource Center Pima County

151 S. Tucson Blvd., Tucson, AZ 85716 (520) 324-0610

Yavapai County

122 North Cortez, #302 Prescott, AZ 86301 Phone (928) 776-4535

Yuma County

2440 W. 28th Street, Yuma, AZ 85634 Phone (928) 314-1862 or 1863



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THE ARIZONA PARENTS COMMISSION
FOR DRUG EDUCATION AND PREVENTION